



ACCURATE
GROUP

Security and Terms of Use

Security

Accurate Group, LLC (“Accurate”) protects confidential information against unauthorized access, disclosure, alteration, destruction, loss, or misuse by physical, electronic, and procedural safeguards in accordance with federal and state standards. These safeguards include appropriate procedures for access and use of electronic data, provisions for the secure transmission of confidential information on our website and authentication procedures. In addition, access to confidential information is limited to those employees, agents and customers who have an approved business need to access confidential information in order to provide or receive requested products or services.

Contact Us

If you have any concerns regarding security, availability, processing integrity or confidentiality of our website or services, contact Accurate Customer Service Department at 888-258-5757 or Customer-Service@AccurateGroup.com.

Using This Site and Services

By using this site and services you agree to protect confidential information that you have access to against unauthorized access, disclosure, alteration, destruction, loss, or misuse to the same extent that Accurate is required. You are responsible for any activity that happens on or through your account.

Accurate prohibits unauthorized attempts to defeat or circumvent security features, to use the system for other than intended purposes; to deny service to authorized users; to access, obtain, alter, damage, or destroy information; or otherwise to interfere with the system or its operation. You may not post, upload, publish, reproduce, transmit or otherwise distribute information or other material on this site: (i) constituting or encouraging conduct that would constitute a criminal offence or give rise to civil liability; (ii) which is protected by copyright, or other intellectual property right, or derivative works thereof, without obtaining permission of the copyright holder; or (iii) otherwise use this Site in a manner which is contrary to law or which would adversely impact use of the Site or the Internet by other users, including the posting or transmitting of information or software containing viruses or other disruptive components.

If you are found to be in violation of our policies at any time, as determined by Accurate in its sole discretion, we may warn you or suspend or terminate your account. Evidence of prohibited acts may be disclosed to law enforcement authorities and may result in prosecution to the fullest extent of the law.



Account Security

To safeguard your account, usernames and passwords must meet industry minimum security standards and be treated as confidential information.

Guidelines for Creating a Secure Password

- Passwords should incorporate three or more categories of complexity (uppercase alpha (A-Z), lowercase alpha (a-z), numbers (0-9), and special characters (! @,\$)).
- Password should not contain the user's account name or parts of the user's full name.
- Passwords should not contain more than two consecutive identical characters.
- Passwords should not be comprised of, or otherwise utilize, words that can be found in a dictionary or comprised of an obvious keyboard sequence (i.e., QWERTY).
- Passwords should not include "guessable" data such as personal information about yourself, your spouse, your pet, your children, birthdays, addresses, phone numbers, locations, etc.
- Password should be different than credentials you use on other third-party sites.

What to expect when receive account information from Accurate via email.

- The Accurate Group will never send you an email requesting your account information
- The Accurate Group will never send you an email asking you to download a file or software. Our web site requires no additional software beyond a Microsoft supported Internet Explorer browser
- When you initiate a change to your account credentials within the web portal, we will notify you with an alert to the email address on record for a:
 - Change in your web login
 - Change in your password

If you receive an email regarding a change to your credentials and the request was not initiated by you or if you learn of or suspect any unauthorized use of your password or account, change your password immediately and contact the Accurate Group Customer Service Department at 888-258-5757 or Customer-Service@AccurateGroup.com.

Trademark and Copyright Protection

Using our services does not give you ownership of any intellectual property rights in our services or the content you access. You may not use content from our services unless you obtain permission from its owner or are otherwise permitted by law. These terms do not grant you the right to use any branding or logos used in our services. Don't remove, obscure, or alter any legal notices displayed in or along with our Services.



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Monitoring and Currency

Accurate continually monitors security issues and currency of software by reviewing updates issued by the various security industry organizations and software and hardware providers, including but not limited to US CERT, Microsoft®, Solarwinds® and FTC. We take a proactive approach when it comes to keeping our information safe by updating our systems with the latest security software updates and patches and hardware technologies including firewalls, filters and monitoring tools.

Changes to this Document

Please note that we may change our Security and Terms of Use at any time and it is a user's responsibility to keep up-to-date with and adhere to the policies as posted here. All terms used herein have the meanings as stated in this document, unless stated otherwise.